

Appropriately functioning ICT systems are crucial for social and economic development. The EUCIP (European Certification of Informatics Professionals) certification programme is a professional certification and competency development scheme, aimed at informatics professionals and practitioners.

The EUCIP IT Administrator program offers a recognized certification of competence in IT. The certification covers the standards prescribed by the Council of European Professional Informatics Societies (CEPIS). The EUCIP IT Administrator Certification consists of five modules, with a corresponding exam for each module. This course will prepare you for Modules 1 and 2.

#### Module 1: PC Hardware

The PC Hardware module requires that the candidate understand the basic makeup of a personal computer and the functions of the components. The candidate should be able to effectively diagnose and repair hardware problems. The candidate should be able to advise customers of the appropriate hardware to buy.

#### Module 2: Operating Systems

The Operating Systems module requires that the candidate be familiar with the procedures for installing and updating most common operating systems and applications. The candidate should know how to use system tools for troubleshooting and repairing operating systems.